Enriching the Web by Modeling Reading Difficulty

Kevyn Collins-Thompson

Associate Professor, University of Michigan

ESAIR 2013: Exploiting Semantic Annotations in Information Retrieval October 28, 2013





Acknowledgements

Joint work with my collaborators:

```
Paul Bennett, Ryen White, Sue Dumais (MSR)

Jin Young Kim (Microsoft)

Sebastian de la Chica (Microsoft)

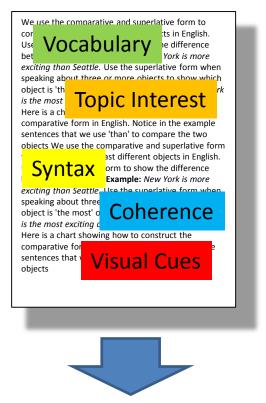
Paul Kidwell (LLNL)

Guy Lebanon (Amazon)

David Sontag (NYU)
```

Bringing together readability and the Web ... sometimes in unexpected ways

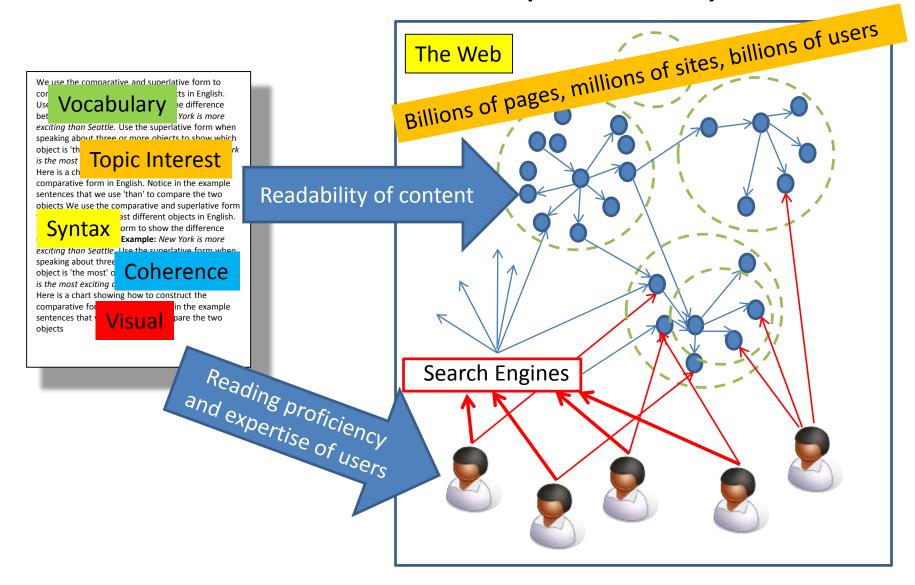
Text Readability Modeling and Prediction



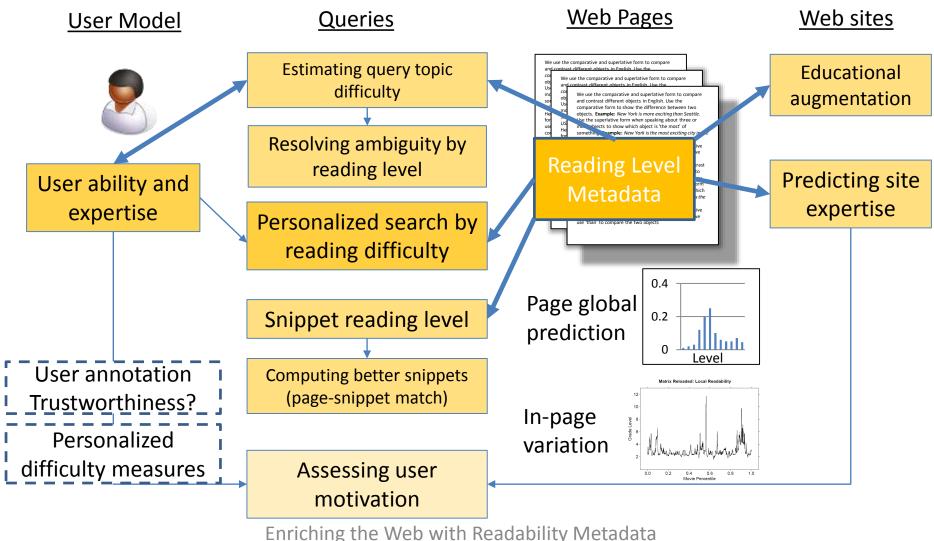
Reading level prediction

Topic prediction

Bringing together readability and the Web ... sometimes in unexpected ways



How modeling reading difficulty enriches the Web: Adding reading level metadata to pages leads to novel applications and unexpected insights



Web pages occur at a wide range of reading difficulty levels

Grasshopper Habitat and Grasshopper Diet

Grasshoppers live in fields, meadows and just about anywhere they can find generous amounts of food to eat. A grasshopper has a hard shell and a full grown grasshopper is about one and a half inches, being so small you would not think they would eat much - but you would be so wrong - they eat lots and lots - an average grasshopper can eat 16 time its own weight.

The grasshoppers favourite foods are grasses, leaves and cereal crops. One particular grasshopper - the Shorthorn grasshopper only eats plants, but it can go berserk and eat every plant in sight - makes you wander where they put it all.



Grasshopper Behaviour

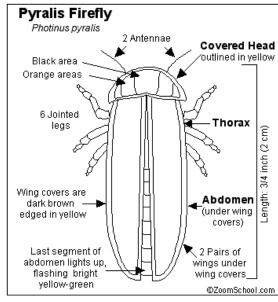
Query [insect diet]: Lower difficulty

Medium difficulty [insect diet]

Insect Printouts

Firefly or Lightning Bug Photinus pyralis

More Printouts



The Pyralis firefly (also known as the lightning bug) is a common firefly in North America. This partly nocturnal, luminescent beetle is the most common firefly in the USA.

The Firefly's Glow: At night, the very end (the last abdominal segment) of the firefly glows a bright yellow-green color. The firefly can control this glowing effect. The brightness of a single firefly is 1/40 of a candle. Fireflies use their glow to attract other fireflies. Males flash about every five seconds; females flash about every two seconds. This firefly is harvested by the biochemical industry for the organic compunds luciferin (which is the chemical the firefly uses for its bioluminescence).

Anatomy: This flying insect is about 0.75 inch (2 cm) long. It is mostly black, with two red spots on the head cover; the wing covers and head covers are lined in yellow. Like all insects, it has a hard exoskeleton, six jointed legs, two antennae, compound eyes, and a body

divided into three parts (the head, thorax, and abdomen).

Diet: Both the adults and the larvae are **carnivores** (meat-eaters). They eat other insects (including other fireflies), insect larvae, and snails.

Higher difficulty [insect diet]

R&D

INSECT REARING RESEARCH and DEVELOPMENT

at NCSU

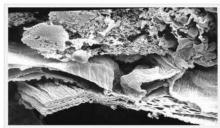
REARING RESEARCH ON DIET DEVELOPMENT AND ESTABLISHING NEW AND IMPROVED REARING SYSTEMS

- . Development of artificial diets and rearing systems for many species of insects has been our specialty.
- We use a variety of techniques to help us develop appropriate diets, including analysis of the natural foods, feeding biology of the target insects, bioassays, biological/biochemical testing, and analysis of internal biology.

Some of our recent and current projects are below:



Here are cactus moth larvae (Cactoblastis cactorum: Lepidoptera: Pyralidae) developing on one of our newest artificial diets developed for USDA, APHIS and Florida Department of Plant Industry.

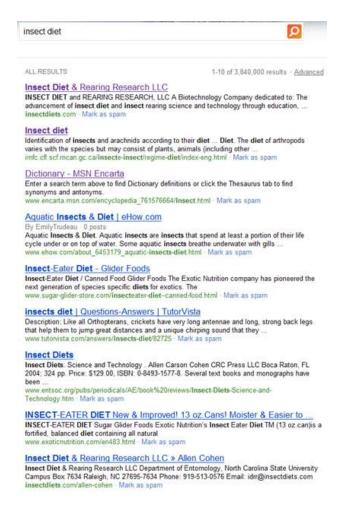


The above electron microscope image shows the peritrophic matrix (PM) of a tobacco budworm fed plant parts from its natural diet: note the multiple layers formed in response to a natural find!

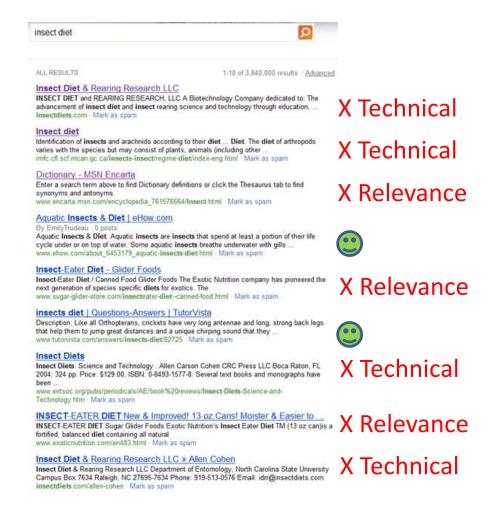
Users also exhibit a wide range of proficiency and expertise

- Students at different grade levels
- Non-native speakers
- General population
 - Large variation in language proficiency
 - Special needs, language deficits
 - Familiarity or expertise in specific topic areas
- Even for a <u>single user</u> there can be broad variation in intent across search queries

Default results for [insect diet]



Relevance as seen by an elementary school student (e.g. age 10)



Blending in lower difficulty results would improve relevance for this user



Reading difficulty has many factors

- Factors include:
 - Semantics, e.g. vocabulary
 - Syntax, e.g. sentence structure, complexity
 - Discourse-level structure
 - Reader background and interest in topic
 - Text legibility
 - Supporting illustrations and layout
- Different from parental control, UI issues

Traditional readability measures don't work for Web content

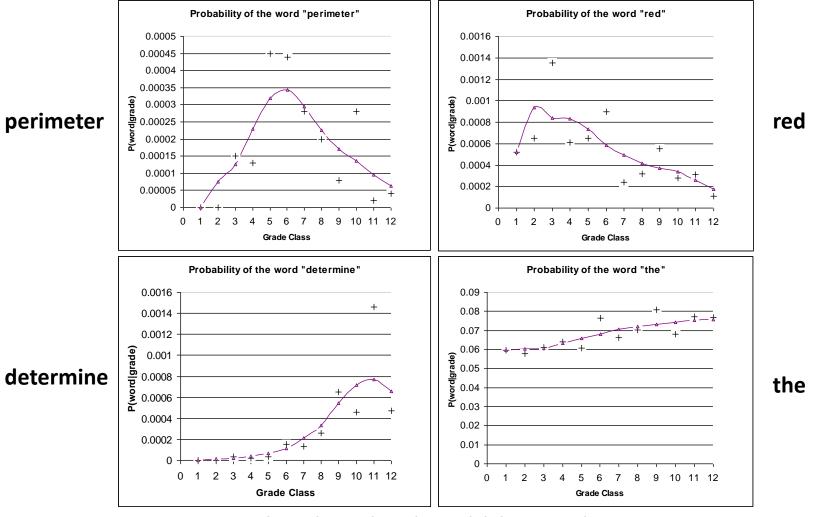
Flesch-Kincaid (Microsoft Word)

$$RG_{FK} = 0.39 \cdot [Words / Sentence] + 11.8 \cdot [Syllables / Word] - 15.59$$

- Problems include:
 - They assume the content has well-formed sentences
 - They are sensitive to noise
 - Input must be at least 100 words long
- Web content is often short, noisy, less structured
 - Page body, titles, snippets, queries, captions, ...
- Billions of pages → computational constraints on metadata types
- We focus on <u>vocabulary-based prediction models</u> that learn finegrained models of word usage from labeled texts

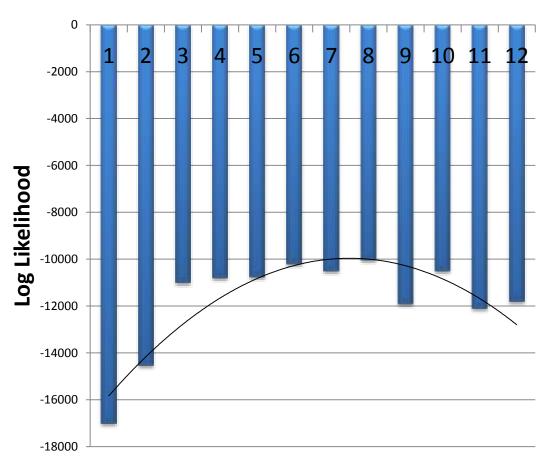
Method 1: Mixtures of language models that capture how vocabulary changes with level

[Collins-Thompson & Callan: HLT 2004]



Enriching the Web with Readability Metadata

Grade level likelihood usually has a well-defined maximum



Grade 8 document: 1500 words

Method 2: Vocabulary-based difficulty measure via word acquisition modeling

[Kidwell, Lebanon, Collins-Thompson: EMNLP 2009, JASA 2011]

- Documents can contain high-difficulty words but still be lower grade level
 - e.g. teaching new concepts
- We introduce a statistical model of (r, s) readability
 - ${\it r}\,:\,$ familiarity threshold for any word
 - A word w is <u>familiar</u> at a grade if known by at least r percent of population at that grade
 - s: coverage requirement for documents

 A document d is <u>readable</u> at level t if s percent of the words in d are familiar at grade t.
- <u>Estimate</u> word acquisition age Gaussian (μ_w , σ_w) for each word w from labeled documents via maximum likelihood
- (r, s) parameters can be learned automatically or specified to tune the model for different scenarios

We can use these word usage trends to compute feature weights per grade

		_	_	1
(-	ra	a	$\boldsymbol{\triangle}$	
U	ıa	ч	L	ᅩ

grownup	2.485	
ram	2.425	
planes	2.411	
pig	2.356	
jimmy	2.324	
toad	2.237	
shelf	2.192	
cover	2.184	
spot	2.174	
fed	2.164	

Grade 4

desert	1.787	
crew	1.765	
habitat	1.763	
butterflies	1.758	
rough	1.707	
slept	1.659	
bowling	1.643	
ribs	1.610	
grows	1.606	
entrance	1.604	

Grade 8

acidic	1.425		
soda	1.425		
acid	1.408		
typical	1.379		
angle	1.362		
press	1.318		
radio	1.284		
flash	1.231		
levels	1.229		
pain	1.220		

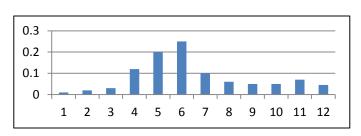
Grade 12

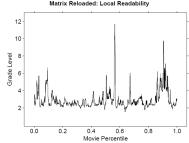
essay	2.441	
literary	2.383	
technology	2.363	
analysis	2.301	
fuels	2.296	
senior	2.292	
analyze	2.279	
management	2.269	
issues	2.248	
tested	2.226	

New metadata based on reading level

Documents:

- Posterior distribution over levels
- Distribution statistics:
 - Expected reading difficulty
 - Entropy of level prediction
- Temporal / positional series
- Vocabulary models
 - Key technical terms
 - Regions needing augmentation (Text, images, links to sources)





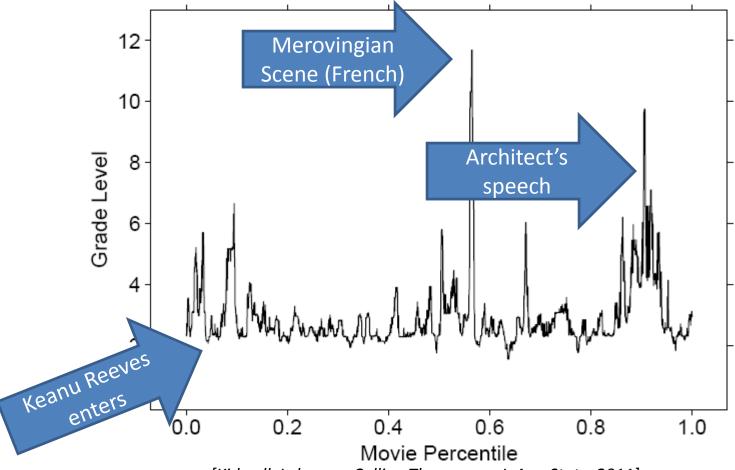
Health article: Bronchitis, efficacy ...

- Web sites:
 - Topic, reading level expectation and entropy across pages
- User profiles:
 - Aggregated statistics of documents and sites based on short- or longterm search/browse behavior

Local readability within a document

Movie dialogue in "The Matrix: Reloaded"

Matrix Reloaded: Local Readability



[Kidwell, Lebanon, Collins-Thompson. J. Am. Stats. 2011]

Application: Personalizing Search Results by Reading Level

[Collins-Thompson et al., CIKM 2011]

Search engines try to maximize relevance but have traditionally ignored text difficulty

It's not relevant (at least, not immediately)
...if you can't understand it.

A search result should be at the reading level the user wants for that query.

Intent Models

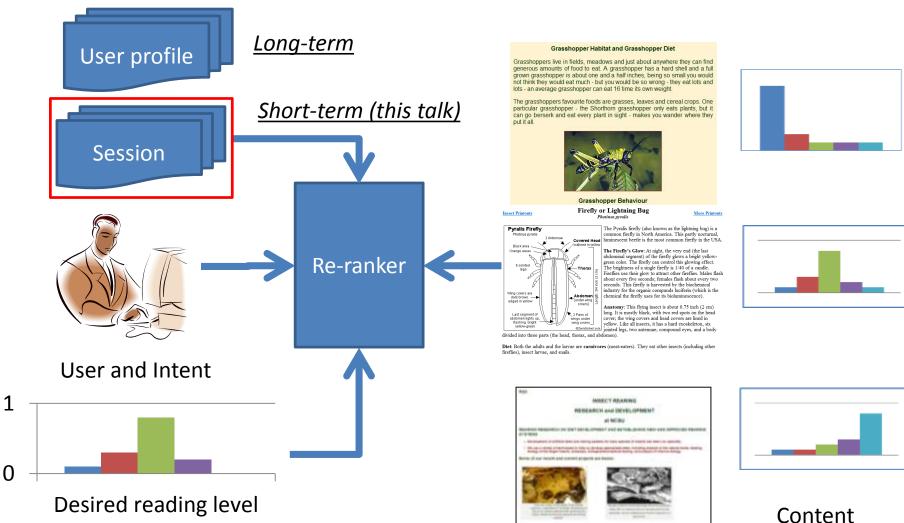






Content Models

Personalization by modeling users and content

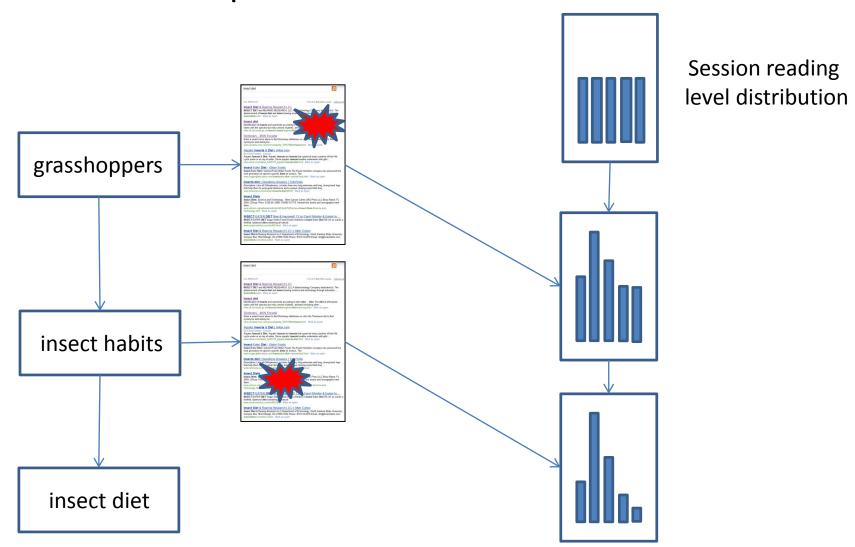


reading level

How could a Web search engine personalize results by reading level?

- 1. Model a user's likely search intent:
 - Get explicit preferences or instructions from a user
 - Learn a user's interests and expertise over time
- 2. Extract reading-level and topical features:
 - Queries and Sessions: (Query text, results clicked, ...)
 - User Profile (Explicit or Implicit from history)
 - Page reading level, Result snippet level
- 3. Use these features for personalized re-ranking

A simple session model combines the reading levels of previous satisfied clicks



Typical features used for reading level personalization

- Content
 - Page reading level (query-agnostic)
 - Result snippet reading level (query-dependent)
- User: Session
 - Reading level averaged across previous satisfied clicks
 - Count of previous queries in session
- User: Query
 - Length in words, characters
 - Reading level prediction for raw text
- Interaction features
 - Snippet-Page, Query-Page, Query-Snippet
- Confidence features for many of the above

What types of queries are helped most by reading level personalization?

Query subset	Num. queries	% Total	Gain
Kids	15,796	4.4%	+1.0*
Science	23,059	6.8%	+4.3*
Sports	41,139	11.6%	+1.0*
Health	21,581	6.1%	0.0
All	545,255	100%	+1.2*

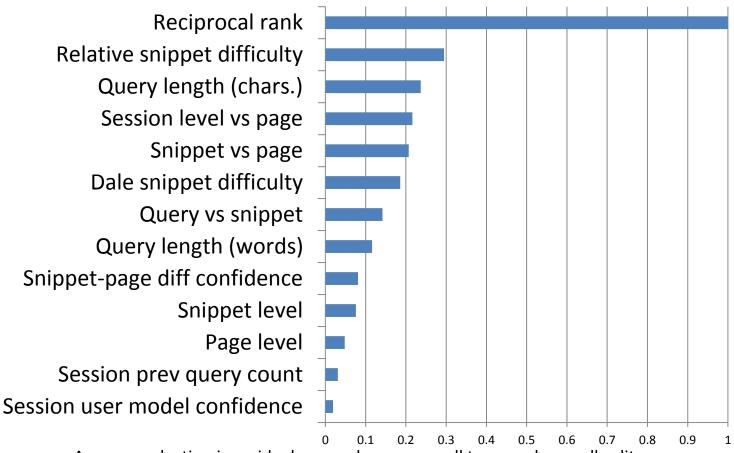
Point-Gain in Mean Reciprocal Rank of Last-SAT click

- Gain for all queries, and most query subsets (205, 623 sessions)
 - Size of gain varied with query subset
 - Science queries benefited most in our experiment
- Beating the default production baseline is very hard: Gain ≥ 1.0 is notable
- Net +1.6% of <u>all</u> queries improved at least one rank position in satisfied click
 - Large rank changes (> 5 positions) more than 70% likely to result in a win

What features were most important for reading level personalization?

- Session-based context
 - Results that match the reading level of previously clicked results in a user's session
- Good snippet-page match
 - The result snippet should faithfully represent the difficulty of the page
- Low relative snippet difficulty
 - Users prefer easiest snippet, all things being equal
- Query length in characters
 - Captures longer single terms: better than word count
- Using all features performed best

What features were most important for reading level personalization?

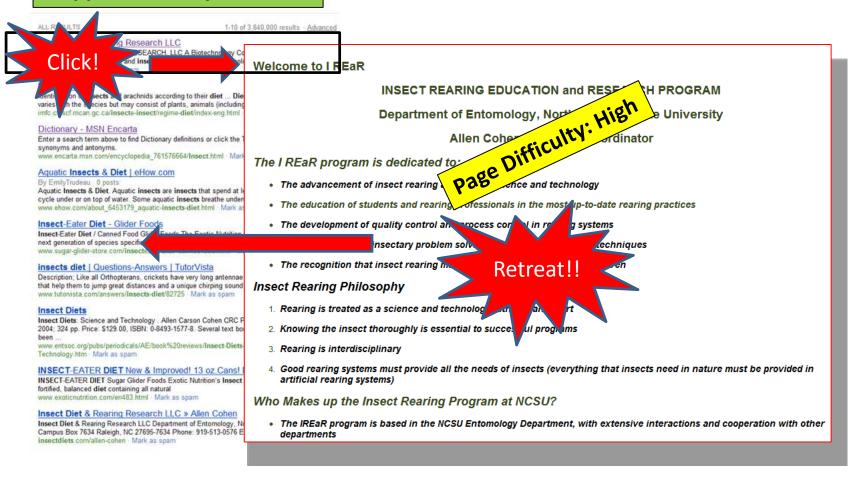


Average reduction in residual squared error over all trees and over all splits relative to the most informative feature.

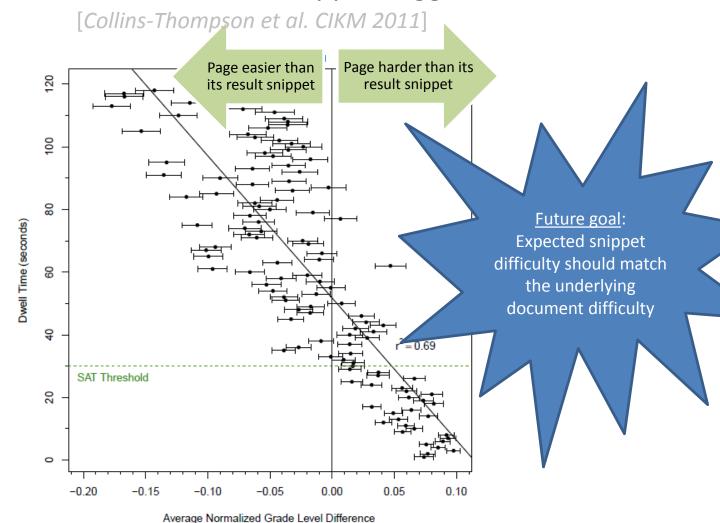
Application: Improving snippet quality

Users can be misled by a mismatch between snippet readability and page readability

Snippet Difficulty: Medium



Users abandon pages faster when actual page is more difficult than the search result snippet suggested



Application:

Modeling expertise on the Web using reading level + topic metadata

[Kim, Collins-Thompson, Bennett, Dumais: WSDM 2012]

Topic drift can occur when the specified reading level changes Example: [quantum theory]

Quantum mechanics - Wikipedia, the free encyclopedia

History · Mathematical formulations · Mathematically ... · Interactions with ...

Quantum mechanics (QM - also known as quantum physics, or quantum theory) is a branch of physics dealing with physical phenomena where the action is on the order ... en.wikipedia.org/wiki/Quantum mechanics

quantum theory: Definition from Answers.com

quantum theory n. A theory in physics based on the principle that matter and energy have the properties of both particles and waves, created to explain www.answers.com/topic/quantum-theory

Quantum theory - Wikipedia, the free encyclopedia

Quantum theory may mean: In science: Quantum mechanics: a subset of quantum physics explaining the physical behaviours at atomic and sub-atomic levels Old quantum ...

en.wikipedia.org/wiki/Quantum theory

Quantum Theory - thebigview.com - Pondering the Big Questions

Discovering the fundamental structure of matter. Quantum theory evolved as a new branch of theoretical physics during the first few decades of the 20th century in an ... www.thebigview.com/spacetime/quantumtheory.html

Top 4 results

[quantum theory] + lower difficulty

Quantum Theory - PS3 - IGN - Sony PlayStation 3 ...

PlayStation 3 · 29 photos · Walkthroughs · Cheats Sep 28, 2010 · Quantum Theory is a game whose design is dated despite being a week old. It's a game that feels like it didn't ... ps3.ign.com/objects/142/14288075.html



Quantum Theory: Mix That Drink

I wonder where the **Quantum Theory** cocktail got its name. There's nothing incomprehensible about this cocktail, and it's not as mind-blowing as, say, the Zombie. mixthatdrink.com/quantum-theory

Quantum Theory Cheats, Codes, and Secrets for PlayStation 3 - GameFAQs

For Quantum Theory on the PlayStation 3, GameFAQs has 51 cheat codes and secrets.

www.gamefaqs.com/ps3/954470-quantum-theory/cheats

Quantum Theory Cheats - Playstation 3 - ActionTrip — What we lack ...

This page offers the most up-to-date Quantum Theory Playstation 3 cheats, codes, and hints. Besides our impressive collection of Quantum Theory and other cheats, ... www.actiontrip.com/cheats/ps3/quantum-theory.phtml

Top 4 results

[quantum theory] + lower difficulty + science topic constraint

Quantum Theory

Quantum theory as a science is officially dead and has been replaced by multiple facets that include such things as quantum mechanics. These multi-faceted points ... www.quantumtheory.org

Does **Quantum Theory** Explain Consciousness?: Discovery News

Just because consciousness is a mystery and quantum theory is mysterious, it doesn't mean they're connected.

news.discovery.com/space/does-quantum-theory-explain-consciousness...

Quantum Theory | PlanetSEED

The Expanding Universe Quantum Theory Einstein's Big Mistake? Another big problem goes right back to the way Einstein guessed his equations in 1917. https://www.planetseed.com/.../the-expanding-universe/Quantum-Theory

Einstein's Intuition : Quantum Space Theory

Einstein's Intuition : Quantum Space Theory: ... Questions and answers: I'd like to dedicate this page to questions that anyone out there might have regarding

Top 4 results

[cinderella] + higher difficulty

Cinderella : Cinderella

Cinderella is a Java based interactive geometry tool. The only available tool that gives correct solutions to typical geometrical problems.

www.cinderella.de

Cinderella Software

If you only need to browse and/or print SDL files, then download our free viewing tool. Cinderella SDL is a visual modeling tool for developing embedded software ... www.cinderella.dk/index.htm

Cinderella - School of Ballroom Dancing

About Us: Home | Contact Us: W elcome to the Cinderella School of Ballroom Dancing. Ballroom dancing is as romantic as it is enjoyable. For years the world's ... cinderelladanceschool.com/index.htm

Interactives . Elements of a Story . Cinderella

About this Interactive | Tips for Adults | Elements of a Story Site Map www.learner.org/interactives/story/cinderella.html

<u>Cinderella</u>

I bought Cinderella, and it is running in German only. I have a Mac. Cinderella does not run on my Computer, although I know I have Java 2 installed on it [usually ... cinderella.de/tiki-view_faq.php?faqId=1

Top 4 results

[bambi]

Bambi - Wikipedia, the free encyclopedia

Plot · Cast · Production · Release · Reception · Legacy

Bambi is a 1942 American animated film directed by David Hand (supervising a team of sequence directors), produced by Walt Disney and based on the book Bambi, A ... en.wikipedia.org/wiki/Bambi

Images of bambi

See also: Bambi 2 Vhs · Disney Images Of Bambi · Bambi And Feline



Bambi (1942) - IMDb

Animation/Drama/Family · 70 min

Director: James Algar, Samuel Armstrong. . Actors: Hardie Albright: Adolescent Bambi - Stan Alexander: Young Flower - Bobette ...

www.imdb.com/title/tt0034492



Top 3 results

[bambi] + higher difficulty

The SETI-Capable BAMBI Radio Telescope

By Bob Lash and Mike Fremont



Introduction

A number of efforts are underway in the Search for Extraterrestrial Intelligence (SETI). We have been deeply interested in the search for some time, and have concluded that amateurs can in fact construct affordable systems with sensitivities comparable to professional all-sky search strategies even with antennas of limited aperture. We have also concluded that we can achieve a reasonably respectable frequency coverage of a search spectrum as well. We hope this project will encourage other amateurs to join in the search. Project BAMBI is divided into two phases:

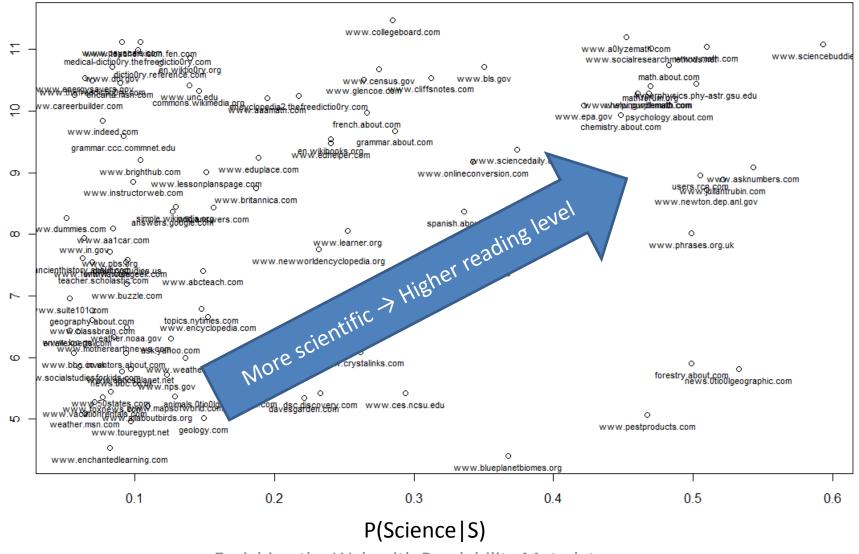
Phase I: Standard Amateur Radio Astronomy:

We have initially operated BAMBI as a total power receiver for several

P(RL|T) for Top ODP Topic Categories

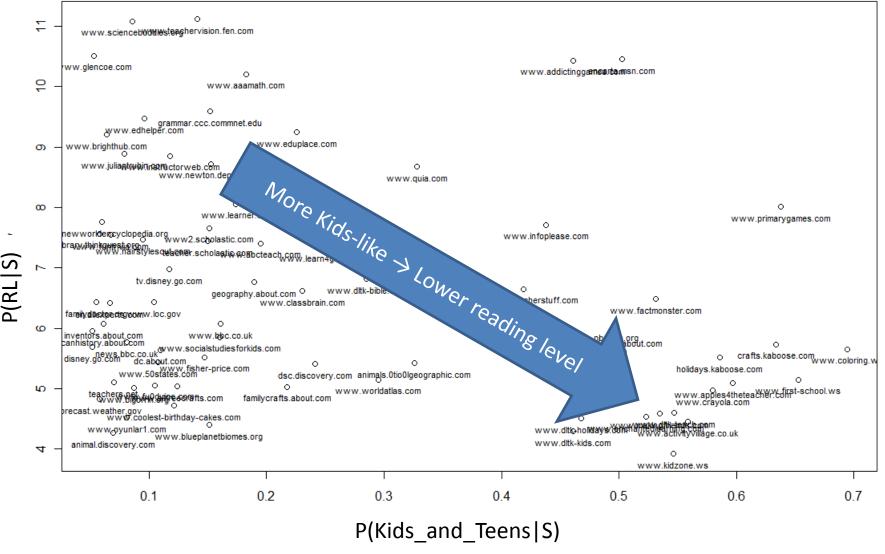
Top Category	R1	R2	R3	R4	R5	R6	R7	R8	R9	R10	R11	R12	E(RL)
Home	0.00	0.00	0.02	0.30	0.45	0.08	0.03	0.01	0.01	0.01	0.07	0.02	5.49
Shopping	0.00	0.00	0.01	0.16	0.32	0.23	0.10	0.04	0.02	0.03	0.07	0.02	6.14
Recreation	0.00	0.00	0.01	0.11	0.43	0.19	0.09	0.03	0.01	0.02	0.08	0.02	6.15
Sports	0.00	0.00	0.00	0.09	0.48	0.12	0.12	0.04	0.02	0.02	0.08	0.02	6.19
News	0.00	0.00	0.00	0.06	0.42	0.18	0.17	0.03	0.01	0.01	0.08	0.03	6.36
Arts	0.00	0.00	0.01	0.10	0.37	0.15	0.14	0.06	0.01	0.02	0.09	0.04	6.48
Kids_and_Teens	0.00	0.00	0.02	0.19	0.32	0.13	0.09	0.03	0.01	0.03	0.11	0.07	6.54
Adult	0.00	0.00	0.00	0.07	0.28	0.26	0.15	0.06	0.01	0.01	0.09	0.06	6.73
Games	0.00	0.00	0.01	0.13	0.29	0.13	0.11	0.04	0.02	0.03	0.19	0.05	7.09
Society	0.00	0.00	0.00	0.07	0.31	0.14	0.11	0.06	0.02	0.03	0.16	0.08	7.27
Business	0.00	0.00	0.01	0.07	0.23	0.18	0.09	0.03	0.02	0.04	0.22	0.11	7.74
Science	0.00	0.00	0.00	0.06	0.23	0.09	0.07	0.02	0.01	0.07	0.27	0.17	8.46
Reference	0.00	0.00	0.00	0.03	0.17	0.10	0.16	0.04	0.02	0.03	0.23	0.21	8.61
Health	0.00	0.00	0.00	0.03	0.16	0.07	0.13	0.04	0.03	0.11	0.30	0.13	8.79
Computers	0.00	0.00	0.00	0.04	0.10	0.07	0.05	0.02	0.01	0.04	0.43	0.23	9.62

P(RL|S) against P(Science|S)



Enriching the Web with Readability Metadata

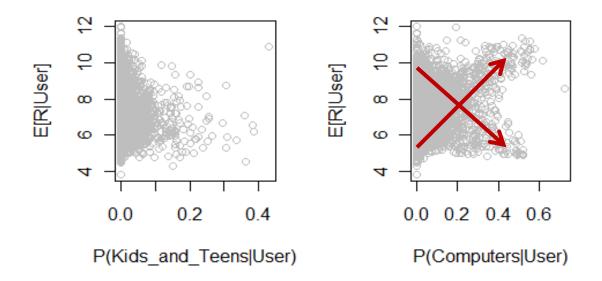
P(RL|S) against P(Kids_and_Teens|S)



Enriching the Web with Readability Metadata

User Reading Level against P(Topic)

 Results suggest that there are both expert (high RL) and novice (low RL) users for computer topics



Using reading level and topic <u>together</u> to model user and site expertise

Four features that aggregate metadata over pages:

Reading level:

- 1. Expected reading level E(R) over site/user pages
- 2. Entropy H(R) of reading level over site/user pages

Topic:

- 3. Top-K ODP category predictions over site/user pages
- Entropy H(T) of ODP category distribution for site/user pages

Sites with <u>low</u> topic entropy (focused) tend to be expert-oriented

Sites with focused topical content: Low Entropy, H(T|S) < 1

Website	H(T S)	T1	P1	T2	P2	T3	P3
www.prosportsdaily.com	0.83	Sports	0.74	Sports/Football	0.26	i	_
www.organize.com	0.91	Shopping	0.67	Shop/Home&Garden	0.33		
www.trulia.com	0.92	Business	0.78	Society	0.18	Bus./Construction	0.04
www.fandango.com	0.95	Arts	0.63	Arts/Movies	0.36	i	
www.hobbytron.com	0.96	Recreation	0.62	Shopping	0.38	3	

Sites with <u>high</u> topic entropy (breadth) tend to be for general audiences

Sites with focused topical content: Low Entropy, H(T|S) < 1

Website	H(T S)	T1	P1	T2	P2	T3	Р3
www.prosportsdaily.com	0.83	Sports	0.74	Sports/Football	0.26		_
www.organize.com	0.91	Shopping	0.67	Shop/Home&Garden	0.33		
www.trulia.com	0.92	Business	0.78	Society	0.18	Bus./Construction	0.04
www.fandango.com	0.95	Arts	0.63	Arts/Movies	0.36		
www.hobbytron.com	0.96	Recreation	0.62	Shopping	0.38		

Sites with very broad topical content: High Entropy: H(T|S) > 4

Website	H(T S)	T1	P1	T2	P2	Т3	Р3
ezinearticles.com	4.27	Business	0.12	Health	0.09	Home	0.08
www.dummies.com	4.28	Computers	0.17	Computers/HW	0.09	Business	0.08
en.allexperts.com	4.38	Recreation	0.12	Home	0.09	Recreation/Pets	0.07
phoenix.about.com	4.38	Recreation	0.12	Society	0.09	Arts	0.07
www.wisegeek.com	4.40	Health	0.12	Business	0.10	Science	0.09

Reading level entropy measures breadth of a site's content difficulty

Sites with focused reading level: Low Entropy, H(RL|S) < 1

Website	H(RL S) R1	R2	R3	1	R4	R5	R6	R7	R8	R9	R10	R11	R12	Count	E(RL S)
www.pumpkinpatchesandmore.org	0.99	0	0	0.7	0.2	. ()	0	0	0	0	0	0	0 35	3.3
busycooks.about.com	0.9	0	0	0	0.8	0.1	L	0	0	0	0	0	0	0 45	4.12
www.pickyourown.org	0.93	0	0	0	0.8	0.2	2	0	0	0	0	0	0	0 38	4.14
www.ssa.gov	0.91	0	0	0	0	()	0	0	0	0	0 0.	1 0	.8 59	11.52
h10025.www1.hp.com	0.78	0	0	0	0	()	0	0	0	0	0 0.	2 0	.8 55	11.77
www.socialsecurity.gov	0.53	0	0	0	0	()	0	0	0	0	0 0.	1 0	.9 29	11.87

Sites with broad range of reading level: High Entropy, H(RL|S) > 2

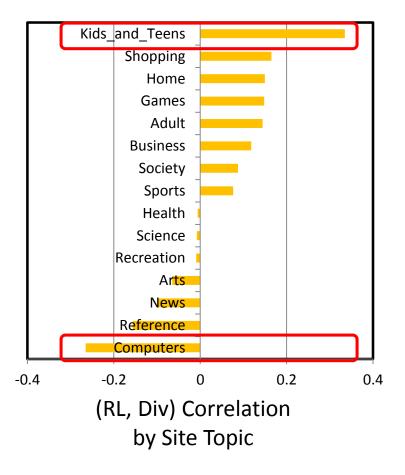
Website	H(RL S) R:	1 R2	2	R3	R4	R5	R6	R7	R8	R9	R1	0 R1	.1 F	R12	Count	E(RL S)
www.dltk-kids.com	2.02	0	0	0.2	0.5	0.2	0.1	C)	0	0	0	0	0	39	4.4
www.dltk-teach.com	2.1	0	0	0.2	0.4	0.2	0.2	C)	0	0	0	0	0	26	4.47
www.dltk-holidays.com	2.07	0	0	0.2	0.5	0.1	. 0	0.1	L	0	0	0	0	0	31	4.65
psychology.about.com	2.32	0	0	0) C	0) 0	0.1	_	0	0	0.2	0.3	0.4	59	10.46
compnetworking.about.com	2.07	0	0	0) C	0	0	0.1	L	0	0	0.1	0.4	0.4	68	10.58
pcsupport.about.com	2.02	0	0	0) C	0	0	C)	0	0	0.1	0.4	0.3	39	10.68

Site Reading Level vs. Visitor Diversity

Expected reading level of site is uncorrelated with visitor diversity

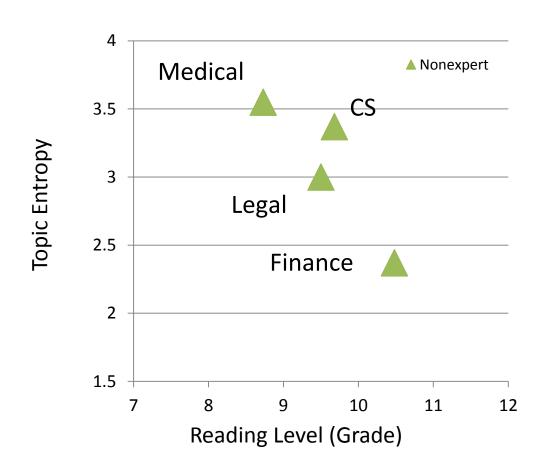
Website Reading Level	Visitor Profile Diversity							
	Div _R (U s)	Div _T (U s)	Div _{RT} (U s)					
E[R s]	0.052	0.081	0.095					

- ...But a breakdown of sites by topic reveals stronger relationships
 - Computer sites with high reading level attract focused visitors
 - Kids sites with high reading level attract <u>diverse</u> visitors



Reading level and topic entropy features can help separate expert from non-expert websites

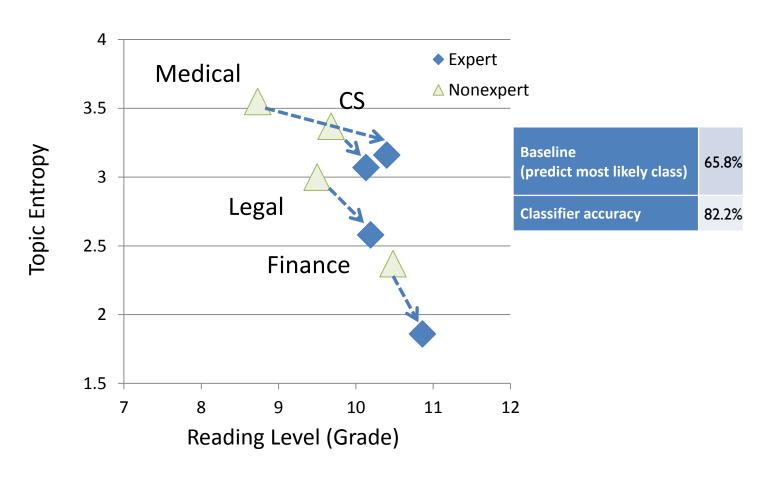
[Kim, Collins-Thompson, Bennett, Dumais. WSDM 2012]



Enriching the Web with Readability Metadata

Reading level and topic entropy features can help separate expert from non-expert websites

[Kim, Collins-Thompson, Bennett, Dumais. WSDM 2012]



Enriching the Web with Readability Metadata

Application: Searcher motivation

Readability metadata may also help predict when searchers are highly motivated

 Sites that are popular but also have large difference from average reading level

Website	Type of site
socialsecurity.gov	Government retirement/disability
collegeboard.com	Entrance exam preparation, college application help
softwarepatch.com	Find software patches
fileinfo.com	Find programs to open file types
msdn.microsoft.com	Technical reference

'Stretch' tasks: what are people searching for when they *deviate* from their typical reading level profile?

Capturing stretch behaviors:

- Estimate a user's typical reading level profile over time, from historical search data
- Collect search sessions whereE[R|Session] E[R|User] > 4 grade levels
- Build language models from titles of clicked pages
- Compare word probability in clicked vs. all titles

'Stretch' tasks: what are people searching for when they *deviate* from their typical reading level profile?

Medical tests
College entrance

Financial aid

Gov't forms
Job search

Highest association with								
stretch rea	ading							
Title word	Log ratio							
tests	2.22							
test	1.99							
sample	1.94							
digital	1.88							
options	1.87							
aid	1.87							
effects	1.84							
education	1.77							
forms	1.76							
plan	1.74							
pay	1.71							
medical	1.69							
learning	1.62							

[Kim et al, WSDM 2012] Based on 2-month user profiles from Bing search log data

'Stretch' tasks: what are people searching for when they deviate from their typical reading level profile?

Lowest association

with stretch reading

Log ratio

-0.42

-0.45

-0.46

-0.47

-0.52

-0 53

Title word

Medical tests

College entrance

2.22 best tests 1.99 football test sample 1.94 store digital 1.88 great options 1.87 items 1 27 new/

Log ratio

Highest association with

stretch reading

Title word

Shopping! **Exploration** Leisure

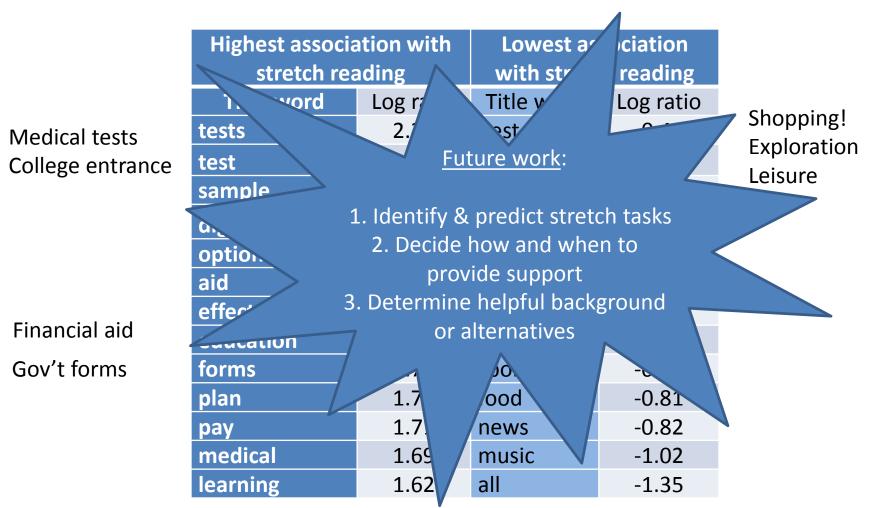
Financial aid

Gov't forms

aiu		1.07	TICVV	0.55
effect	ts	1.84	sale	-0.61
educa	ation	1.77	games	-0.65
forms	5	1.76	sports	-0.78
plan		1.74	food	-0.81
pay		1.71	news	-0.82
medi	cal	1.69	music	-1.02
learn	ing	1.62	all	-1.35

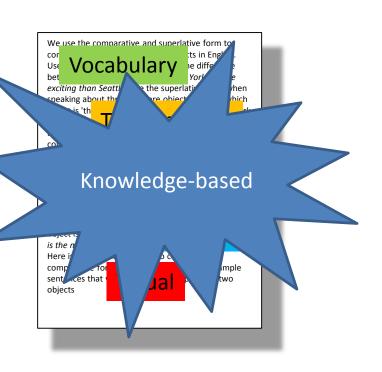
[Kim et al, WSDM 2012] Based on 2-month user profiles from Bing search log data

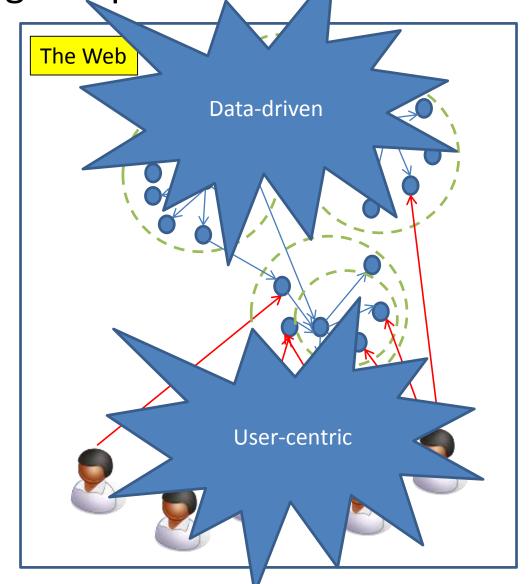
'Stretch' tasks: what are people searching for when they *deviate* from their typical reading level profile?



[Kim et al, WSDM 2012] Based on 2-month user profiles from Bing search log data

Three key innovation directions for readability modeling and prediction





Some key challenges and opportunities for readability research

- Deep content understanding
- Identifying gaps and assumptions
- Concepts and their dependencies
- Deep user understanding
- Your expertise & changes over time
- Learning plans tailored for you
- Cognitive models of learning
- Analyzing movie scripts with Keanu Reeves dialogue



- <u>Data-driven</u>, <u>personalized</u> readability measures
- Adapting <u>content</u> to users
 - Enrich, augment, rewrite
- Adapting <u>users</u> to content
- Influencing search presentation and interaction
- Web-scale speed and reliability
- Exploiting new content forms
 - Blogs, wiki structure & edits
- Adapting to different tasks and populations
- Human computation/crowdsource
- Predicting quality/authority

Relevance for applications

Next practical steps

- Working on adding rich reading-level features to ClueWeb09 and ClueWeb12
- Applications to learning analytics
 - Text mining of Univ of Michigan student content
- Crowdsourced expertise/difficulty annotation

Thanks! Questions?

For more information:

E-mail: kevynct@umich.edu

Web site:

http://www.umich.edu/~kevynct